

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 3rd January 2018
In C.G. No: 320/ 2016-17/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao

Chairperson
Member (Finance)
Member (Technical)

Between

Sri. K. Ooha Vijay Krishna,
10-24/1,
Sivalyam street,
Thulluru,
Guntur – Dist

Complainant

AND

Chief General Manager/P&MM & IPC/APSPDCL/TPT

Respondent No. 4

You are impleaded as Respondent No.4 in the above case after hearing both parties at Guntur. But you have not chosen to submit your written submissions. Subsequently basing on the written submissions of Respondents 1, 2 and 3, a personal hearing was conducted at Tirupati wherein it was represented by Respondents 1 and 3 that they have not received specific instructions in respect of providing net metering to the Solar Roof Top services with battery support and in the absence of specific directions from Licensee, they have not synchronized the service. Hence the Forum is of the opinion that some clarifications are required from the Licensee for the disposal of the case. Hence you are here by directed to answer the following questions within 7 days from the date of receipt of this questionnaire.

Questionnaire:

1. Whether the consumer is entitled to have solar roof top project with battery support in the year 2015 and thereafter?
2. Whether the consumer is liable to install 3 phase MCCB and single phase preventional (Protection relay) in case if he intended to have solar roof top project with battery support?
3. Whether the consumer is liable to install additional safety measures even though he is representing that the existing installation is having inbuilt safety measures as contemplated

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by Ministry of New and Renewable Energy of Government of India and the equipment proposed by the Superintending Engineer/Operation is not available in open market?


- Encls** : 1. Copy of written statement of SE/O/Guntur.
2. Copy of g -mail addressed to the Complainant.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

Handwritten notes and initials at the bottom right of the page, including the date 1/1/10.